Believing in Cape Ann for 50 years
50 years of Community Action

ACTION INC. is part of a nationwide network of more than 1,000 Community Action Agencies working at the local level to address the underlying causes and impacts of poverty.

Community Action began with President Lyndon Baines Johnson’s signing of the 1964 Economic Opportunity Act, kicking off a War on Poverty that ACTION INC. and our partners carry on today.

As LBJ did those many years ago, we dream of a Great Society where all people—regardless of income, race, gender, sexuality, or religion—have equal opportunities for stability, safety, and success, and the ability to change their lives.

Mission

To improve the lives of disadvantaged people on Cape Ann and beyond by minimizing the effects of poverty, promoting economic security, and advocating for social change.

Dear Friends,

In October 2015, I began as the new Executive Director of ACTION INC. I have the great privilege of following in the footsteps of those who led before me—particularly Bill Rochford and Tim Riley. Over a 40 year period, Bill, Tim and the Board of Directors shaped ACTION into the vibrant, comprehensive, financially sound, community organization it is today.

In 2015 we celebrated our 50th anniversary serving Gloucester, Rockport, Ipswich, Manchester, and Essex! This anniversary is a major milestone for us and speaks to the role ACTION plays locally. As a Community Action Agency, ACTION joins a national network that helps change lives by creating opportunities and strengthening communities.

ACTION INC. serves over 6,200 people in our area, and many thousands more across Massachusetts through additional energy services programming. Our services range from weatherization and fuel assistance, to affordable housing, to job training and education, to homecare for seniors. We are also a large local employer, employing 163 people annually. The vast majority of our staff live right here on Cape Ann.

ACTION is always busy providing critical services and launching new and exciting initiatives to help better meet community needs. A major effort that began in 2015 is the Harbor Village project located at the former Cameron’s Restaurant site on Main Street. We are partnering with the North Shore Community Development Coalition to create a mixed-use building with 30 units of affordable housing above first floor retail. The team has designed a beautiful brick building, in close collaboration with many community stakeholders, which will be a significant investment in Main Street. This project is a huge win for Gloucester, for Main Street, but primarily for those who need affordable places to live. We as a community need to keep pressing forward on supporting and creating more affordable housing for all.

We have a dedicated, compassionate staff and Board of Directors here at ACTION. Without them, none of these accomplishments would be possible.

ACTION is a special place.

At ACTION, we are dedicated to providing pathways to opportunity.
At ACTION, we care about the entire community.
At ACTION, we are about hope.
At ACTION, we believe in people.

Sincerely,
Peggy Hegarty-Steck
Executive Director of ACTION INC.
During Fiscal Year 2015, ACTION INC. served 6,284 individuals in 3,505 households in our primary service area alone, and oversaw energy conservation projects for many thousands more statewide.

Client and Housing Services

Our Advocates helped 505 households stay or become safely and affordably housed, 42 people obtain health insurance, 29 people obtain food assistance, 52 households with emergency rent/mortgage assistance, and pointed people in the right direction through 2,197 referrals.

36 previously homeless households were safely housed in our affordable housing units.

We helped 32 individuals living with HIV/AIDS continue living independently at home, and another 79 access supportive services.

Our Shelter provided 106 people experiencing homelessness with a safe place to stay, helped 202 access food, provided case management to 130, helped 36 get jobs, placed 51 in stable housing, and connected 31 with health services.

COMPASS Youth Program

Our COMPASS staff helped 27 at-risk young adults avoid risk-taking behavior, worked with 17 juniors and seniors to get back on track for earning a high school diploma, and helped 10 individuals who had dropped out prepare for the High School Equivalency Test, with 5 achieving their HiSET/GED.

Energy Services

3,770 households received assistance with their heating bills.

352 households living in one- to four-unit buildings received energy conservation services to make their homes more efficient and affordable.

15,733 units in multi-family buildings throughout the state were improved through energy conservation measures overseen by ACTION INC.

80 local contractors and vendors were put to work by ACTION Energy.

HomeCare

412 senior citizens were able to continue living within the comfort of their own homes with ACTION HomeCare services.

HomeCare staff provided 90,000 hours of service.

Job Training and Education

52 adult learners enrolled in basic education classes, with 40 achieving significant learning gains and 36 gaining job skills.

48 unemployed or underemployed individuals gained new skills through healthcare career trainings.

As a Community Action Agency, ACTION INC. is governed by a tripartite Board with one-third representatives of private industry, one-third representatives of public servants, and one-third representatives of the low-income community.
### 50 years of Community Action on Cape Ann and beyond

<table>
<thead>
<tr>
<th>Year</th>
<th>Event</th>
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<tbody>
<tr>
<td>1964</td>
<td>Economic Opportunity Act signed by President Johnson, start of War on Poverty</td>
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</table>
| 1965 | - Community Action Agencies form across the country  
- Federal Office of Economic Opportunity funds youth programs in Gloucester - Neighborhood Youth Corps, summer job programs for 250 teens, and Head Start  
- These programs become Community Action Committee of Cape Ann (ACTION INC.), serving residents of Essex, Gloucester, and Rockport  
- Joe Palazola is first Executive Director |
| 1968 | - More than 1,000 Community Action Agencies have formed nationally  
- ACTION designated to cover: Essex, Gloucester, Ipswich, Manchester, Rockport  
- ACTION offers services for seniors and starts Cape Ann's first Meals on Wheels  
- ACTION moves from City Hall to first headquarters at 14 Pleasant Street |
| 1969 | - ACTION forms Fisherman's Wives Association (later operates independently) |
| 1971 | - ACTION moves to 24 Elm Street and L. Denton Crews is Executive Director  
- ACTION operates Gloucester’s public transportation system until formation of Cape Ann Transportation Authority in 1978 |
| 1973 | - ACTION trains first group of Home Health Aides  
- Nixon Administration tries and fails to cut Community Action funding  
- Bill Rochford becomes Executive Director and serves nearly 40 years  
- ACTION operates adult and youth work experience programs funded under the Comprehensive Employment and Training Act |
| 1974 | - Office of Economic Opportunity becomes Community Services Administration  
- Newly funded programs include senior centers and food assistance |
| 1977 | - ACTION begins administering Weatherization and Fuel Assistance Programs |
| 1979 | - Weatherization moves under Federal Department of Energy and Fuel Assistance moves under Health and Human Services; both receive additional funding  
- ACTION establishes Pathways for Children and operates the Cape Ann Food Bank (later The Open Door), which both become independent organizations |
| 1981 | - Community Services Administration and Comprehensive Employment and Training Act funds eliminated under President Reagan  
- Federal Community Services Block Grant approved; funding for Community Action Agencies to be administered by states |
| 1984 | - ACTION opens Emergency Shelter for homeless adults  
- Mid 80’s: ACTION helps initiate Furniture Barn, Farmers’ Market, Supported Work Options, and Gloucester Home Buyers Group |
| 1986 | - ACTION starts Project Uplift holiday toy and clothing drive for Cape Ann children  
- ACTION's Weatherization Program expands to Haverhill area |
| 1991 | - ACTION now runs Welfare to Work  
- ACTION job training services now include Fishing Families in Transition re-training program, new computer center, and adult education  
- Weatherization Program expands to include Lynn and Peabody areas |
| 1996 | - ACTION starts COMPASS Youth Program for at-risk Gloucester teens |
| 2000 | - COMPASS offers GED and a high school diploma program, graduates first class  
- ACTION moves to 180 Main Street  
- ACTION now owns and operates affordable housing for individuals and begins a housing program for people living with HIV/AIDS |
| 2004 | - ACTION HomeCare has grown to nearly 70 employees  
- Cape Ann faces highest unemployment rate in 15 years |
| 2009 | - Federal Stimulus helps ACTION serve more people, create programs, and open Ipswich and Rockport offices  
- ACTION renovates Shelter and creates more individual affordable housing  
- Bill Rochford retires, long-time employee Tim Riley becomes Executive Director |
| 2006 | - ACTION HomeCare offers hospice and Shelter offers onsite counseling services  
- Community Services Block Grant overcomes threats of 50-percent cut  
- Number seeking ACTION’s help locally reaches all-time high at more than 7,000 |
| 2010 | - ACTION partners with North Shore Community College on adult education classes |
| 2011 | - ACTION implements Housing First to house chronically homeless adults and constructs first family housing  
- Northeast Institute for Quality Community Action gives ACTION one of its highest ever assessment ratings  
- ACTION Energy expands dramatically as National Grid funds work on housing developments across MA  
- ACTION partners with North Shore Community College on adult education classes |
| 2014 | - Housing programs for homeless families and chronically homeless individuals expand with additional Federal Housing and Urban Development funds  
- Gloucester Zoning Board approves increase in ACTION Shelter beds |
| 2015 | - ACTION's new Education and Training Center opens  
- Peggy Hegarty-Steck becomes Executive Director as Tim Riley retires  
- ACTION INC. turns 50 years old |
The History

1974
ACTION offers food assistance

1979
ACTION starts the Cape Ann Food Bank, which becomes The Open Door

1986
ACTION Emergency Homeless Shelter opens in Gloucester

2004
ACTION owns and operates affordable housing and supports a housing program for people with HIV/AIDS

2009
ACTION Shelter is renovated and four new affordable housing units created

2012
ACTION implements Cape Ann’s first and only Housing First program to house the chronically homeless, and builds first family housing

2015
ACTION Shelter beds have increased, Housing First greatly expands, and new 30-unit Harbor Village project is initiated with North Shore CDC

The Programs

Client and Housing Services is at the core of what ACTION is all about: listening to people, understanding their needs, and connecting them with resources and services to help them stabilize and improve their lives. When people face challenges and crises and don’t know where to turn, often an ACTION Client Services Advocate is the first person to take the time to look at the whole picture and help make a plan. That may mean connecting someone with food assistance or health insurance, helping them avoid eviction or foreclosure, or working with them on a budget.

When people find themselves without a home, ACTION’s Housing Services staff step in providing a safe place to stay and healthy meals at the ACTION Shelter while they work with each individual to find permanent affordable housing, gain skills and employment, access healthcare resources, and address any underlying mental health or substance abuse issues.

At ACTION, we know that finding a place to live is just the first step. After helping individuals and families find housing, our case managers stay involved to help them sustain their housing and stability.

50 years of helping people get home

Home can mean a lot of different things to people. For some, it’s the feeling you get when surrounded by friends and family. For others, it’s the community in which you live. And for just about all of us, it’s that same place you return to each night to rest your head, find comfort and stability, and recharge before starting the next day. And yet, for so many people right here on Cape Ann, having access to a safe, comfortable, and stable place to call home isn’t a given. For those living on fixed, limited, or suddenly eliminated incomes, home is something that can be ripped away without warning or that may never exist for more than a few months or weeks at a time. Here on Cape Ann, one of the more expensive places to live in the country, even those with a steady, middle-class income are often faced with rents and mortgages they simply can’t afford.

Like all Community Action Agencies across the country, ACTION INC. plays a lead role in identifying and addressing the most pressing needs in the areas we serve. Every three years we conduct a comprehensive Community Needs Assessment, turning to our neighbors, partners, friends, and customers to research what’s going on in Greater Cape Ann and beyond and figure out what to do about it. And we heard you loud and clear: we need more affordable housing.

During 2015 ACTION set the wheels in motion on a project to create more permanent, affordable homes in Gloucester. Having recently constructed four brand new units for families while also seeing a huge increase in our—and Cape Ann’s first and only—Housing First program for chronically homeless individuals, we were on a roll. But our new project, constructing a new, energy-efficient building with 30 units of affordable one-, two-, and three-bedroom units for working individuals and families was an ambitious undertaking that required a serious team effort.

After partnering with the North Shore Community Development Coalition to develop the project, drawing support from the local and state level, and reaching out to the community to exchange ideas on how best to execute the vision, we received the approvals necessary to move forward.

In the upcoming years, Gloucester’s Main Street will see the demolition of the old Cameron’s Restaurant building and the addition of Harbor Village, a vibrant new community of homes with three retail units at street level to add to Gloucester’s downtown shopping scene. It’s an exciting time for Cape Ann, and here at ACTION, we just can’t wait to get people home.
Youth Education

The History

1965
ACTION starts summer jobs program for Cape Ann teens

1973
ACTION offers youth work experience programs

2000
ACTION starts COMPASS as an after-school tutoring program for Gloucester High School students

2004
COMPASS becomes an alternative school program and graduates its first high school class while also starting a GED preparation program

2015
ACTION opens the Timothy L. Riley Education and Training Center for youth and adults, and offers more support for out-of-school youth.

The Programs

Some of ACTION’s very first programs were for Cape Ann teens. We have long focused on helping young adults overcome challenges, discover their own interests and talents, and create plans for the future as they transition into adulthood.

During 2015 ACTION continued to offer the COMPASS Day Diploma Program for high school juniors and seniors who had been at risk of dropping out of the public school system due to poor attendance and a range of socioeconomic, emotional, and home-life challenges. COMPASS also offered the HiSET Preparation Program (High School Equivalency Test, formerly the GED) for 16-24-year-olds who had already dropped out.

What both sets of students found at COMPASS was a place where they could be themselves, benefit from small classes and lots of one-on-one attention, and develop strong bonds with both peers and caring, dedicated adults.

While catching up on credits and working toward graduating or taking the HiSET exam, students also participated in classes and electives with local partners like Maritime Gloucester, Cape Ann Art Haven, and Cape Ann YMCA, worked with an Academic and Career Counselor to pursue post-secondary programs and employment, and received support with needs like transportation to interviews, coaching on life and job skills, mental health resources, and more.

Natalie

Natalie started out as Sal, and while struggling as a sophomore at Gloucester High School, she was also battling identity issues and beginning the frightening process of coming out as transgender. At school, she never felt comfortable in her own skin. Every day she walked the hallways in fear for her safety, feeling like she could never be herself or talk about who she really was.

“It’s a big school with this mass of people, and I was clearly different. My anxiety finally came to a peak – I stopped doing homework, stopped showing up.”

Natalie’s grades were suffering and she was at risk of dropping out. She’d heard about ACTION INC.’s COMPASS Youth Program but thought it was just for “troubled” kids, for “bad” kids. What she came to discover when she enrolled was that the program and the people she met through it would change her life forever.

At COMPASS, Natalie found her voice. Having never before felt comfortable raising her hand in class, now she found herself in an environment where her teachers and classmates respected her opinions and valued her individuality. She wasn’t afraid to talk anymore, and with that fear and anxiety removed, she was able to focus on her schoolwork and on pursuing the career in the beauty industry she’d always known she wanted.

Natalie benefited from small class sizes and one-on-one attention from COMPASS staff, who helped her apply first for ACTION INC.’s Home Health Aide Training Program, which she passed with flying colors, and later for cosmetology school at North Shore Community College. She hopes to combine her experience working with senior citizens with her skills as a stylist.

“Elderly people can be overlooked by the beauty industry. I want to help people feel like they have dignity, to feel pretty.”

Getting back on track and pursuing her dream career wasn’t always easy, but Natalie always felt supported. “Shannon was a taskmaster and would make sure I was working on my application. She helped me with the FAFSA which was really overwhelming. You can just tell she takes it really seriously, and that’s what people like me and my generation need — someone who sees the potential in us and pushes us, even when we don’t always take ourselves seriously enough.”

After earning her diploma through COMPASS in June 2015, Natalie is now a full-time college student, in class five days a week while also working nights and weekends to support herself. She still stops by to see the ACTION staff and find a quiet, supportive environment to do her schoolwork. She’s excited about her future and can’t wait to work as a stylist. Most of all, she’s excited to finally embrace who she really is, and to know she has a support network of people who love the wonderful woman she’s become.

That’s what people like me and my generation need — someone who sees the potential in us and pushes us, even when we don’t always take ourselves seriously enough.”
When Bonnie’s husband passed away, her heartbeat came along with a terrifying realization: with the loss of his income, she was suddenly unable to stay on top of her bills, especially when it came to heating her house. A friend told Bonnie to contact ACTION Energy Services, and looking back, she sees how making that difficult phone call was a turning point toward getting back on her feet.

A disabled grandmother who cares for her toddler granddaughter twice a week, Bonnie lives in an 1800s Essex home that was expensive to heat. It was also badly in need of repairs that she couldn’t afford to address with her husband gone.

“The windows were so bad I couldn’t even shut them all the way. I put up plastic in the winter, but it was still so cold.”

ACTION Energy staff helped Bonnie apply for the Fuel Assistance program and tackle her heating bills, and then they referred her to ACTION’s Energy Conservation program. Before she knew it, one of our Building Performance Specialists was in her home to see what could be done.

“Brendan couldn’t have been nicer or more helpful. He did a total assessment and tried to find ways to do as much as possible on the house. The contractors he called in were terrific. They did the roof, a new water boiler, gutters, insulation, a couple new doors, plus some windows.”

While contractors busied themselves with all the work on Bonnie’s house, she worked to face her grief and find a way to move forward. “It was such a blessing during the worst time in my life. I cried just about every time one of the guys showed up to help me, and sometimes they cried with me.”

Bonnie’s heart is still healing, but her home is now safe and warm. “I’ve noticed a huge difference since they finished the work. Everyone at ACTION went above and beyond, and I really don’t know what I would have done without you.”

50 years of being there when people need us

The Programs

When winter arrives, so do the heating bills. For many families that added expense is the breaking point when being able to pay the rent and buy groceries becomes devastatingly overwhelming.

Since the 1970s ACTION Energy Services has been helping people with limited incomes deal with the impact of the heating season, while also working to make homes in Massachusetts safer, healthier, and more efficient.

In 2015 ACTION’s Fuel Assistance Program provided financial assistance with heating bills as well as discounts on gas, oil, and electric rates. Meanwhile, the Weatherization Program helped make those bills even lower by conducting home energy use assessments, replacing inefficient lightbulbs and appliances, and working with local weatherization contractors to provide blown-in insulation, weather-stripping around windows and doors, air-sealing, and other measures to improve energy efficiency.

As the lead agency overseeing energy conservation projects funded by National Grid, ACTION is seeing to it that homes throughout Massachusetts—from single-family houses to developments with hundreds of units—have a lower impact on our environment and on people already struggling to make ends meet.
Since our founding in the 1960s, ACTION has cared about the safety, comfort, and dignity of elders in our community. Today, we help senior citizens and disabled adults on Cape Ann continue to live in their own homes thanks to services provided by a team of 90 care workers.

During 2015 ACTION HomeCare provided 90,000 hours of personal care, household chores and errands, medication reminders, transportation to appointments, caregiver respite, Home Health Aide services, and hospice care within individual homes as well as senior housing developments.

With a changing healthcare landscape and seniors living longer with more complex issues, ACTION HomeCare also worked to increase the knowledge and skills of our workers through training, particularly focusing on emerging needs around behavioral health.

Our dedicated care workers developed strong bonds with the individuals they served, while family members found peace-of-mind in knowing that their loved ones were cared for and could remain at home and out of institutional settings for as long as possible.
A Night to Remember

ACTION INC., staff, Board of Directors, supporters, partners, and friends celebrated our 50th anniversary together at Rockport’s Shalin Liu Performance Center on May 28, 2015.

Guests watched waves crashing in the harbor while enjoying hors d’oeuvres catered by Gloucester favorite Willow Rest, before taking their seats for ACTION’s 50 Years of Community Action film premier and presentation of the Lyndon Baines Johnson War on Poverty Award.

Then it was time to relax and enjoy the show as American Idol’s Erica Van Pelt was joined by local musician Dan King and friends for an unforgettable musical performance.

Born and raised in Gloucester, Tim Riley has always cared deeply about Cape Ann—a love that would grow into a 40-year-long career with ACTION INC.

Tim started at ACTION in 1975 running our early youth programs. Over the course of the next four decades he worked his way to the role of Chief Financial Officer and saw ACTION grow into one of Cape Ann’s largest employers and develop new programs including opening Gloucester’s first homeless shelter.

In 2009 Tim took the helm as ACTION’s Executive Director and oversaw great expansions in our ability to help people in need, from building affordable housing and starting up Cape Ann’s first and only Housing First program to address local homelessness, to partnering with North Shore Community College to bring adult education to Gloucester. Tim also led ACTION toward earning one of the Northeast Institute for Quality Community Action’s highest ever scores for organizational management.

ACTION’s 50th anniversary event was a bittersweet farewell to Tim as he announced his hard-earned retirement and accepted ACTION’s highest honor, the Lyndon Baines Johnson War on Poverty Award.

Tim will always be remembered as, and continues to be, a loyal and compassionate friend to Cape Ann.
50 years of working together with our partners and supporters

**$50-99**

Joseph and Helen Aiello
Patricia Ambrose
American Postal Worker's Union - Gloucester Area Local
Marian Antul
Jean Appeltoff and Susan Lehr
David and Maryanne Askewy
Peter and Catherine Bartholomew
John and Cynthia Bjorlie
John Kent and Joan Bowker
R. Billings Bramhall
Karen Brown
GerryAnne Brown
Ivan and Sally Brown
Frederick and Stephanie Buck
Karen Budrow
Angela Burke
William Burnham
The Cave
Robin Comer
Paul and Elizabeth Coz
Peter Crabtree
Pauline McKenzie
Harry and Ann Mears
Robert and Astrida Migdale
William Minigan
Stephen and Theresa Mitton
Margaret Murphy
Barbara Norton
John O'Neil
George and Stephanie Parkhurst
Paul Strisik Gallery
Peter Durand
Brian and Patricia Pike
Joye Pomeroy
Mary Price
George and Kathy Putnam
Richardson's Ice Cream
Rockport Music
Melvin and Martha Rosenblatt
Steven and Kelly Salah
Timothy and Jean Sawyer
Ambrose and Valerie Scola
Norman Seppala
Joel and Bonnie Selkrot
Peter Shomple
Thomas and Lois Simmonds, Jr.
Gary and Barbara Simundza
Jodi Smith
Geoffrey and Ruth Sones
Caroline Spong
Albert Ellis and Anne-Seymour St. John
Sunshine Club
Joshua and Natasha Taylor
David Tower
William and Donna Vachon
Maria Valenti
Jack Vanderlak
Matthew and Carolyn Walfeld
John Waz
Robert and Lillian Welcome
Willow Rest
Joseph and Marie Wilthurf
Sara Wilthurf
Frank Wolcott
Wolf Hill Garden Center
June Wulfh
David Kroop and Elissa Yanover
Keith Zellman

**$100-249**

ACI Investigative Group Inc.
Dennis and Charlene Acker
Catherine Allard
Peter Anastas and Judy Walcott
Applied Materials
John Tobey Arsenian
Jean Barry
Catherine Bayliss
Gerard and Patrischa Beauchamp
Geraldine Beck
Bonneville Design
Jay and Kathleen Bothwick
Peter Brau and Beth Fritzschke
David and Jill Buchanan
Walter and Linda Buiten
Thomas Burger
Mary Burtt
William and Geraldine Butman
Frances Callahan
Cape Ann Insurance Agency
Carroll K. Steele Insurance Agency
Robert Ruderman and Susan Caruso
John and Jennifer Cassidento
Philip Chalmers
James Clark
Bruce and Michele Coates
Mathias Collins and Jennifer Mallozzi
Orger Corbin and Liz Serpa
Mark and Elizabeth Cornaro
Terry and Anne Cowman
Raymond Crane and Monica Lawton
Robert and Jean Cunningham
Paul and Josephine Currie
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Denis F. and Melanie Keenan Trust
Charlotte Dodge
Joanne Doneghey
Ann Drake
Ann Driscoll
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Michael Dyer and Sarah Willherth-Dyer
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Explorer II Corporation
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Newton Fink
Christian and Michele Fisher
Richard and Caroline Fitzpatrick
Timothy and Hollis Frithsen
Paul and Deborah Fronterro
Marion Frost
Hilary Frye
Lucile Gatchell
Christopher Gaudet
Dr. Jonas Gavelis and Bonnie Sylvester
Thomas and Geraldine George
Steven and Maria Gillespie
Robert Gillis
Jennifer Gillis
John and Andrea Glovsky
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Ann Harrison
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M. Celine and G. Fred Lyon
Manchester Federal Credit Union
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Carl and Shirley Moores
Edward and Linda Murphy
Philip Murphy
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Arthur and Roberta Nelson
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Margaret O'Malley
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Phyllisos Palladino
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Robert and Pamela Privanch
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Dennis and Cynthia Quinn
David Rash
Christine Reif
Rockhurst Fund
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Frank and Carol Rose
Bruce Rosenberg
Andrew Rosenberg and Marian Zeles
Ross and Deborah Rulli
Nicholas and Martha Safford
Kim Samara
Nicholas Senszamici and Elizabeth Fragola
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Sharon's Studio of Gloucester
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Sibase Inc.
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Jay and Georgia Smith
Sally Smithwick
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Tod and Patti Turner
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Turtle Alley
Vagos Family Charitable Fund
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Claiborne White
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Janice Brand
Cabot Risk Strategies
Monika Dane
Guy and Andrea Fincke
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Gloucester Elks Club
Gloucester Pride Stride Committee
GOE and Women's Reunion Group
Gorton's Seafood
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Massachusetts Housing and Shelter Alliance
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Maurice Mellen
Clive Oram
Pathways for Children
Karen Quellen
Tim and Marilyn Riley
Claire Cameron Sanford
St. Mary's Episcopal Church
Stanley Roofing Co.
Christoph and Joan Tschaaler

**$500-999**

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Beverly and Addison Gilbert Hospitals
Buckman Fund
Clark Family Fund
Thomas and Patricia Cronin
David and Peris Levy Fund
David B. Marley Charitable Gift Fund
Edward G. and Mary E. Anderson Fund
Diane Faissler
Laura Harrington
Harry and Mary Hintlian
Sandra Kahn
Thomas and Mary Ann Klein
Robert Martin and Patricia Roach
Sarah Mellish
Daniel and Beth Morris
Mortgage Network, Inc.
Thomas and Diane Mulker
Rockport Police Association
Santander Bank
Schlichte and Johnstone, PC
Serenew Restaurant Group
Tyco Employee Matching Gift Program
Anne Wheeler
### 2015 Public Funders and Other Partners Continued

<table>
<thead>
<tr>
<th>Category</th>
<th>Organization</th>
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<tbody>
<tr>
<td>Public Funders and Other Partners</td>
<td>First Ipswich Bank</td>
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<tr>
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<td>Gloucester Health Department</td>
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<td>Gloucester District Court</td>
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<td>Gloucester Veterans’ Services</td>
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<td>The Low Income Peer Exchange</td>
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<td>MA Dept. of Housing and Community Development</td>
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<td>MA Department of Transitional Assistance</td>
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<td>MA Department of Youth Services</td>
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### Financial Report

Federal Community Services Block Grant (CSBG) funds designate ACTION INC. as the Community Action Agency serving Greater Cape Ann. Other funding sources enable us to expand the reach of certain programs throughout Essex County and Massachusetts.

**Revenue:** $56,125,567

**Non-CSBG Federal Contracts:**
- $2,352,013

**State Public Contracts:**
- $2,352,013

**Local Public Funding:**
- $3,094,732

**Private Donations and Grants:**
- $254,538

**Private Contracts:**
- $49,734,888

**Expenses:** $54,335,795

**Direct Care Service Payments:**
- $48,554,175
  - **Personnel:** $3,186,691
  - **Non-Personnel:** $2,594,929
Looking ahead to 50 more years

With 50 years behind us, we're ready to keep fighting for the people of Cape Ann for the next 50 and beyond. Whatever the future brings, we know we can't face it alone. Our staff, Board of Directors, partners, and supporters are all critical to the continuation of these vital community programs. Together we'll keep moving forward, and we hope you'll be along for the ride.

Thank you
to our dedicated staff

Over the course of 50 years, ACTION has grown from a tiny grassroots organization of a few folks committed to a common cause, to one of Cape Ann's largest employers with nearly 170 staff members led by a 21-member volunteer Board of Directors. We've come a long way and much has changed, but what has remained consistent through the decades is the compassion, dedication, and hard work each and every one of our past and current staff have brought to ACTION and to the Cape Ann community. They are the ears listening to what people need. They are the eyes seeing changes in our community and enabling us to react and adapt. And they are the hearts which hold a genuine desire to help others and change lives.

Support Community Action

CONTRIBUTE ONLINE
actioninc.org

CONTRIBUTE BY MAIL
ACTION INC. / Marketing and Planning
180 Main Street, Gloucester, MA 01930

Find Us

LOCATIONS

MAIN OFFICES
180 Main Street, Second Floor, Gloucester, MA 01930
EDUCATION AND TRAINING CENTER
180 Main Street, Lower Level, Gloucester, MA 01930
ENERGY SERVICES
47 Washington Street, Gloucester, MA 01930
EMERGENCY SHELTER
370 Main Street, Gloucester, MA 01930
ROCKPORT SATELLITE OFFICE
37J Whistlestop Mall, Rockport, MA 01966
IPSWICH SATELLITE OFFICE
00 Southern Heights, Ipswich, MA 01938

GET IN TOUCH

MAIN OFFICES
978.282.1000
ENERGY SERVICES
978.283.2131
actioninc.org
Helping people and changing lives on Cape Ann and beyond for 50 years