



# MISSION

*To improve the lives of disadvantaged individuals and families on Cape Ann and beyond by minimizing the effects of poverty, promoting economic security, and advocating for social change.*

## PROGRAMS & SERVICES

### CLIENT & HOUSING SERVICES

Public benefits assistance • Case management • Counseling • Housing assistance  
Affordable housing • Emergency shelter • Homelessness prevention

### COMPASS YOUTH PROGRAM

Alternative high school • HiSET preparation • Academic and career advising  
Core academic courses • Community-based electives and service opportunities  
Individualized case management and support

### ENERGY SERVICES

Help with home heating costs • Home energy assessments • Weatherization  
Heating system work • Replacement of inefficient bulbs and appliances  
National energy affordability advocacy

### HOMECARE

Personal care • Household chores and errands • Medication reminders  
Transportation • Caregiver respite • Home Health Aide services • Hospice

### JOB TRAINING & EDUCATION

Adult education • HiSET preparation • Healthcare industry training • Job counseling  
Case management • Job placement services • Career pathway development

Tim Riley  
Executive Director

Linda Giamanco  
Board Chair

Dear Friends,

It is our pleasure to present this 2014 Action, Inc. Annual Report to you with our thanks for all the help and community support that has contributed so greatly to our ability to do our important work.

In the 50 years since President Lyndon Johnson declared a War on Poverty, millions of people across America have benefited from programs such as Medicare, Medicaid, the Federal Student Loan Program, Head Start, and Community Action Agencies, which all stemmed from that noble cause.

Here on Cape Ann, since 1965 Action, Inc. has led the struggle to eradicate poverty and create opportunities for thousands of people to become more self-sufficient and lead healthier, more productive lives. So many people have been a major part of our success. From committed and determined agency Board and staff members, many of whom have dedicated decades to the cause, to local leaders, donors, and community and government partners, you have all played a vital role.

Today Action, Inc. programs reach more than 7,000 people annually in Greater Cape Ann alone. Our services range from help with housing, home heating and care for elders, to creating opportunities for job training, enhanced education, and better access to a range of services. The people we help are our friends and neighbors. And the services we provide make a real difference.

As we look toward the future, we recognize that many more families will face struggles and challenges, but we know that with the continued support and partnership of the entire community, Action, Inc. will remain strong and will continue to find innovative solutions. Our aim is to make Cape Ann an even better place to live for all community members. Let's continue working together to make it happen.

Sincerely,



Tim Riley  
Executive Director



978.282.1000

actioninc.org





# COMMUNITY ACTION

ACTION INC. is part of a nationwide network of more than 1,000 Community Action Agencies established following President Lyndon Baines Johnson's signing of the **1964 Economic Opportunity Act**, which began a long-standing *War on Poverty*.

Community Action Agencies work alongside partners at the local, state, and national level to develop programs that address the underlying causes of poverty and **help low-income people access better opportunities and gain self-sufficiency**.

These programs include job training, adult education, youth initiatives, senior services, energy conservation projects, case management, housing assistance, and so much more—*creating a holistic approach to changing lives*.

## 2014 ACTION INC. TRIPARTITE BOARD OF DIRECTORS

### OFFICERS

Linda Giamanco • **Chair**  
Tone Kenney • **Vice Chair**  
Roger Lesch • **2nd Vice Chair**  
Linda Murphy • **Secretary**  
Dennis Acker • **Treasurer**

### MEMBERS

Katie Dench  
Fernando DeSousa  
Charlotte Dodge  
Gavin Keenan  
Courtney Lane  
Shelly Lukenbill Sevior  
Briana Saunders  
Loretta Peres  
Marcy Pregent  
Kathy Stewart  
Troy Sullivan  
Rebecca Sumner  
Reverend Karin Wade  
Gretchen Wood

*Representing Greater Cape Ann with one-third private sector, one-third public sector, and one-third low-income community sector representatives*

BOARD



Linda Murphy  
Secretary



Gretchen Wood  
Member

BOARD



Dennis Acker  
Treasurer



Ken Kudym  
Chief Financial Officer

## 2014 FINANCIAL REPORT

- Federal Community Services Block Grant: \$275,745
- Non-CSBG Federal Funding: \$2,931,968
- State Public Funding: \$2,455,495
- Local Public Funding: \$86,093
- Private Sector Funding: \$43,094,242\*

*Just 3% of ACTION INC.'s budget goes toward administrative costs.*

*\*Consists primarily of funding for statewide energy conservation programs overseen by ACTION Energy.*



- ACTION Advocates helped **45 households access health insurance** and **99 access food assistance**.
- **384 households were assisted in securing safe and affordable housing**, **22** with emergency rent or mortgage payments, **24** facing foreclosure, and **32** with diapers and other infant essentials.
- **1,463 referrals** were provided to connect those in need with additional services, programs, and organizations.
- ACTION INC. directly owned or supported **36 units of affordable housing** on Cape Ann, including **9** specifically for families.



## Client & Housing Services

- **29** individuals affected by HIV/AIDS received housing assistance and case management that **enabled them to continue living independently**, and an additional **76** received supportive services.
- The ACTION Emergency Shelter provided **beds and meals to 209 homeless adults**, with **142** also receiving case management and **63** of those going on to obtain safe, affordable housing as a result.
- **99 homeless adults accessed healthcare** services at the Shelter through the Healthcare for the Homeless initiative.



- **3,703** households received assistance with **home heating costs**.
- **5,180** housing units were improved directly by ACTION Energy Services through **weatherization, heating system work, and replacement of inefficient bulbs and appliances**.
- An additional **27,543 households throughout Massachusetts** received energy conservation services overseen by ACTION.
- With help from programs provided through ACTION, Massachusetts was named the **most energy-efficient state in the nation** by the American Council for an Energy-Efficient Economy.



## Energy



# HomeCare



- ACTION HOMECARE provided **489 elders and 10 disabled adults with care services** that enabled them to continue living in their own homes, including personal care, medication reminders, household chores, shopping, transportation, caregiver respite, Home Health Aide services, and hospice care.
- All **87 HOMECARE** employees received **professional development** training to enhance available services, and all ACTION Home Health Aides received **advanced training to care for customers with dementia**.
- ACTION HOMECARE worked alongside Senior Care, the VNA Network, PACE/SCO, Mass Rehab, and the Commission for the Blind to **ensure the most compassionate and highest quality care of our partners' customers**.

# Job Training & Education



- **54** students participated in ACTION's Adult Education program, working toward eventually earning their high school equivalency diploma and expanding employment and educational opportunities. **47 adult learners increased their ability by at least one grade level.**
- ACTION continued partnering with North Shore Community College and the Massachusetts Department of Elementary and Secondary Education to **bring enhanced adult ed to Cape Ann.**
- **47** individuals graduated from ACTION's Home Health Aide Training, with **42 students securing jobs through strong healthcare employer partnerships** with ACTION HomeCare, Associated HomeCare, Comfort Keepers, DenMar Health and Rehabilitation Center, Seacoast Nursing and Rehab, TLC, CareDemensions, Bringing Care Home, and Lahey Health at Home.
- All ACTION Job Training and Education students received case management and support services to **address unique needs and remove barriers to rewarding, stable employment.**

# Compass



- **23** teens participated in the COMPASS Youth Program's alternative high school and had access to **core academics, community-focused electives and service opportunities, case management, academic advising, career path coaching, and one-on-one support.**
- **19** teens and young adults who had already left high school without graduating came to COMPASS to work toward recovering credits, with **13 earning diplomas.**
- **15** high school dropouts enrolled in COMPASS to prepare for the High School Equivalency Test, with **8 taking and passing the HiSET.**
- **20** COMPASS students participated in **internships or job opportunities.**



## ADMINISTRATION

Tim Riley • **Executive Director**  
 Peggy Hegarty-Steck • **Deputy Director**  
 Ken Kudym • **Chief Financial Officer**  
 Jessica Benedetto • **Marketing & Planning Director**  
 Judy Manchester • **Human Resources Director**  
 David Brooks • **Facilities Manager**  
 Gerrie Coughlin • **Office Manager**  
 Patricia Foster • **Payroll Coordinator / Bookkeeper**  
 Megan Merlin • **Project Coordinator**  
 Jill Cluett • **Senior Accountant**

## CLIENT & HOUSING SERVICES

Maggie Howard • **Director**  
 Jennifer Beloff • **Client Services Coordinator**  
 John Corder • **Shelter Operations Coordinator**  
 Michael Barry • **Shelter Staff**  
 Caryn Clifford • **HOPWA Case Manager**  
 Thomas Connolly • **Housing First Case Manager**  
 Molly Derr • **Counselor**  
 Deborah Eason • **Advocate**  
 Michele Gaynor • **Shelter Staff**  
 Fatima Gomes • **Advocate**  
 Laura Guerriero • **HOPWA Nutritionist**  
 Christine Heard • **Shelter Staff**  
 Melissa Lezynski • **Shelter Staff**  
 Cormac McGowan • **Shelter Staff**  
 Michael McNair • **Housing First Case Manager**  
 Paul Murphy • **Shelter Staff**  
 Lacey Natti • **Advocate**  
 James Noble • **Housing First Transitional Case Manager**  
 Gene Simpson • **Shelter Staff**  
 John Thackeray • **Shelter Staff**  
 Heidi Weller • **Intake Specialist**

## ENERGY SERVICES

Elliott Jacobson • **Vice President, Energy Services**  
 Rita Carvalho • **Energy Director**  
 Marie Sarviti • **Assistant Energy Director**  
 Craig Brown • **Conservation Services Director**  
 Louis Silveira • **Associate Conservation Director**  
 Maria Arias • **Seasonal Intake**  
 Brian Beote • **Sr. Multifamily Building Performance Specialist**  
 Linda Brayton • **Energy Liaison/Fuel Assistance Advocate**  
 Calvin Cook • **Building Performance Specialist**  
 Jonathan Daley • **Energy Efficiency Manager**  
 Brendan Delaney • **Building Performance Specialist**  
 George Desroches • **Heating Systems Coordinator**  
 David Dow • **Multifamily Coordinator**  
 Diane Elefson • **Administrative Assistant**  
 Elizabeth Gillis • **Seasonal Fuel Assistance Certifier**  
 Walter Hachey • **Senior Building Performance Specialist**  
 Jamin Jones • **Building Performance Specialist**  
 Lynne Kugel • **Receptionist**  
 Jacquelyn Lovasco • **Fuel Assistance Supervisor**  
 Barry Moir • **Energy Resources Program Coordinator**  
 Jean Pomeroy • **Utility Program Data Coordinator**  
 Cindy Schimanski • **Office Manager**  
 Jennifer Schmorrow • **Utilities Advocate**  
 Valerie Scola • **Seasonal Intake**  
 Cristine Sears • **Conservation Information Coordinator**

## JOB TRAINING & EDUCATION

Shari Cornett • **Director**  
 Michele Ameno • **Adult Education Coordinator**  
 Shannon Cormier • **Career Pathways Coordinator**  
 Elizabeth Moran • **Student Services Coordinator**  
 Joan Fitzpatrick • **Home Health Aide Instructor**  
 Michael Hayes • **Adult Education Teacher**  
 Stephanie Jackson • **Adult Education Counselor**  
 Jessica Perrine • **Health Teacher**  
 Louis Rossi • **Tutor**

## HOMECARE

Karen Turnquist • **Director**  
 Lisa Murrin • **Operations Manager**  
 Shelley Frontiero • **Administrative Assistant**  
 Whitney Marshall • **RN Supervisor**  
 Candace Natti • **LPN Supervisor**  
 Amy Paige • **Payroll and Billing Clerk**  
 Rosalie Wright • **RN Supervisor**

### HOMECARE WORKERS / HOME HEALTH AIDES

Deborah Aiello	Sara Mullen
Jenna Aiello	Rhonda Murray
Mary Jane Aiello	Andrea Myles
Holly Amaral	Gale Laurie Newman
Maria Amaral	Roxanne Nilsson
Lianne Authier	Patricia Joyce Norris
Jennifer Baptiste	Lisa O'Brien
Jaime Barry	Holly O'Connor
Patricia Barry	Margo Madruga Olds
Caron Bernier	Joan Oliver
Amy Brooks	Christa Orlando
Danette Bruni	Deanna Ouderkerken
Virginia Ciolino	Marie Paquiot
Karen Favazza	Jessica Pierce
Amy Gallagher	Joan Pierce
Virginia Gibney	Barbara Reeves
Jane Gleason	Angela Rodriguez
Pamela Gledhill	Grace Romeo
Douglas Goldman	Mary Russo
Emilyn Gusmano	Stephanie Ruta
Annette Hale	Lois Santos
Maia Haverty	Rose Sawyer
Debra Hawes	Leah Scullin
Geraldine Hilton	Shannon Seigas
Sharon Jordan	Jane Selig
Melissa Kippen	Nancy Sheehan
Jami Kolodzik	Amanda Silva
Carole Krech	Linda Silva
Wendi Lattof	Stephanie Smith
Joseph Lentini	Teresa Smith
Shelley Lovasco	Candice Spanks
Florence Mahoney	Beverly Stanley
Leah McEachern	Paula Stanton
Cherie McPhail	Maureen Surette
Michele Miller	Ann Marie Sweeney
Beth Miller-True	Barbara Todd
James Milone	Deb Vanhbouraravong
Roberta Milone	Ida Wheeler
Catherine Moore	Rachel Whitman
Virginia Morey	Riva Wilson
Paula Morse	Mary Wonson
Kelly Moses	



Maggie Howard  
Director of Client & Housing Services

STAFF



Rita Carvalho  
Energy Director

Elliott Jacobson  
Vice President, Energy Services

STAFF



Peggy Hegarty-Steck  
Deputy Director

## •\$50-99•

Joseph and Helen Aiello  
Norma Andrews  
Applied Materials  
David and Maryanne Askwyth  
John Barbour  
Jean Barry  
Peter and Catherine Bartholomew  
Gerard and Patrisha Beauchamp  
Eric and Dawn Berkander  
John and Cynthia BJORIE  
Dana and Sherry Borge  
John Kent and Joan Bowker  
James and Sharon Bragg  
R. Billings Bramhall  
Peter Brau and Beth Fritzsche  
Ivan and Sally Brown  
Jane Brown  
Keith Buchman  
Frederick and Stephanie Buck  
Kevin and Angela Burke  
William Burnham  
Samuel Cleaves  
Linda Comeau  
Kevin Connolly and Family  
Roger Corbin and Liz Serpa  
Peter Crabtree  
Damon Cummings  
Joan R. Cummskey  
Eugene and Anne D' Angelo  
Margaret Doherty  
Paul Douglas  
Sarah Dunlap  
Richard Einhorn and Julie Nagazina  
William Febiger  
Ellen Flatley

## •\$100-249•

Dennis and Charlene Acker  
Elizabeth Akerley  
Catherine Allard  
Michele Ameno  
Peter Anastas and Judy Walcott  
John Toby Arsenian  
Henry and Margo Ashdon  
Patricia Baker  
Geraldine Beck  
Suzanne Blake  
Jay and Kathleen Bothwick  
Janice Brand  
Cynthia Brandner  
Jennifer Brown  
David and Jill Buchanan  
Karen Budrow  
Walter and Linda Bunten  
Thomas Burger  
Mary Burt  
Cape Ann Insurance Agency  
John and Jennifer Cassidento  
Phillip Chalmers  
James Clark  
Bruce and Michele Coates  
Jennifer Mallette and Mathias Collins  
James and Norma Cooney  
Terry and Anne Cowman  
Raymond Crane and Monica Lawton  
Robert and Jean Cunningham  
Patricia D'Alelio  
John and Monika Dane  
Stephen Dieck

Charles and Jane Gardiner  
Gardner Garrett  
Linda Giamanco  
James Gillooly  
John and Andrea Glovsky  
Peter and Janice Goodwin  
Donald and Janet Greenwood  
Lawrence and Sally Grimaldi  
Carlisle and Judith-Lynn Gustin  
Daniel Halston  
Dr. Edward J. Hart  
Maggie Howard  
Stanley Hoy  
Andrew Innes and Jo-Ann Castano  
Lynne Khambaty  
Ken Kudym  
Susan Lane  
Suzanne Lapine  
Margery Leach  
Roger Lesch  
Peter and Kim LoGrasso  
Marianne Lufkin  
Helder and Armanda Machado  
Donald Manzoli  
Michael March  
Cheryl Mazer  
Dale and Suzanne McCalla  
Harry and Ann Mears  
William Minigan  
Barry Moir and Laila Goodman  
Joseph Molnar  
Kathleen Morris  
Philip Murray Jr.  
David and Grace Murray  
Harry Newell

Charlotte Dodge  
Joanne Doneghy  
Michael Dugan  
William and Barbara Dyer  
Kenneth and Alice Erickson  
Adele Q. Ervin  
Guy and Andrea Fincke  
Newton Fink  
Marion Frost  
Dr. John Gale  
Dorothy Ganick  
Lucile Gatchell  
Christopher Gaudet  
Dr. Jonas Gavelis and Bonnie Sylvester  
Linda Giamanco  
Steven and Maria Gillespie  
Jennifer Gillis  
Robert Gillis  
Lee Marshall and Paul Goldberg  
Terence and Diane Golden  
Thomas Baker and Sheila Golden-Baker  
Curtis Gollrad and Dale Brown  
Scott Gorke and Susan Rheäume  
Sarah Green  
Garth and Lindsay Greimann  
Gary Griffs and Leslie Pearlman  
Anthony Gross and Abbie Lundberg  
Robert Caron and Bonnie Gunn  
David and Joan Hayes  
Peggy Hegarty-Steck and Robert Steck  
Daryl Hellman and Susan Beaton  
William Hellmuth

Jennie Noble  
Gregg and Christine Norris  
William and Martha O'Dell  
Gail O'Docherty  
Gerald and Arlene O'Neil  
George and Stephanie Parkhurst  
Jayne Pomeroy  
Elaine Porter  
Robert and Pamela Prichard  
Raymond Quill  
Melvin and Martha Rosenblatt  
Nicholas and Martha Safford  
Steven and Kelly Salah  
Fay Sargent  
David and Elizabeth Scatterday  
Ambrose and Valerie Scola  
Joel and Bonnie Shelkrot  
Peter Shomphe  
Thomas and Nancy Smith  
Jodi Smith  
Caroline Spang  
Michael Stelluto  
Nancy Strisk  
Richard and Catherine Swensen  
James and Catherine Talty  
Joshua and Natasha Taylor  
Yuri Tuvim and Mary Louise Giuliano  
William and Donna Vachon  
Anthony and Adrienne Verga  
Nanci and Joe Virgilio  
Sylvia Vriesendorp  
Matthew and Carolyn Walfield  
John Waz and Deidre Johnson  
Frank Wolcott

Michael and Ingrid Hillinger  
Kathy Hoffman  
Kevin Hutchinson and Kathy McLearn  
Edward and Janet Jeffries  
John J. Walsh Insurance Agency Inc.  
Mary Ann Johnson  
Lee and Sheila Kafer  
Mort and Bailey Kaplan  
Kenneth Kaplan  
Denis and Melanie Keenan, Trustees  
Gavin and Josephine Keenan  
Peter Kellerman and Maria Benotti  
Marilyn Kimball  
Edward and Deborah King  
Richard Klajnscek and Elsie Zwart  
Wayne Kleimola  
Richard and Jane Knight  
Peter and Karen Koch-Weser  
Phyllis Krenn  
Jessica Lanier  
Henry and Frances Lapham  
Lysa Leland  
Ronald and Anita Lestan  
Paul and Lucy Littlefield  
James and Laura Lowell  
M. Celene and G. Fred Lyon  
David and Ann MacLaughlin  
Donald and Louise Maier  
Judy Manchester  
John and Christine Maney  
Noel Mann  
Robert Martin and Patricia Roach

## •\$100-249• CONTINUED

Robert Streeter and Judy Metcalfe  
MiddleOak  
Brian and Lauri Miller  
Richard Mills  
Hal and Susan Mindel  
Edward and Susan  
Carl and Shirley Moores  
Phillip Murphy  
David Murphy  
Edward and Linda Murphy  
Joseph and Lois Muzio  
Arthur and Roberta Nelson  
Malcolm Noriega  
Lawrence Oak  
Margaret O'Malley  
Robert and Frances Osten  
Daniel Ottenheimer and Martha Morgan  
Jeffrey and Mary Peart  
Diana Phillips  
Brian and Patricia Pike

## •\$250-499

Ascension Memorial Church  
Ruth Gillies  
The GOE and Women's Reunion Group  
Granite Savings Bank  
Grantham, Mayo, Van Otterloo & Co.  
Timothy Greiner  
David Rosen and Laura Harrington  
Charlotte Jennings  
Harold and Cheryl Jones

## •\$500-999

Edward Anderson  
BankGloucester  
Geoffrey Bayliss  
Andrew and Carmela Berlin  
Thomas and Patricia Cronin  
Proctor & Company Insurance  
Diane Faisler  
First Congregational Church of Rockport  
Christian Fisher

## •\$1,000-2,999

Anthony Artuso  
Apple Lane Foundation  
James Audifore  
Babson-Webber-Mustard Fund  
William and Barbara Baumer  
Cape Ann Savings Bank  
David and Linda Carlson

## •\$3,000-4,999

Joseph Brooks

## •\$5,000-9,999

EBSCO Industries  
Massachusetts Bankers Association  
Charitable Foundation

## •\$10,000

Food and Fuel Fund  
Lahey Health System

Geoffrey Pope  
Marcy Pregent  
Dennis and Cynthia Quinn  
Richard Quinn  
Paul Rigby  
Paul and Karen Rogati  
Frank and Carol Rose  
Andrew Rosenberg and Marian Zeles  
Robert Ruderman and Susan Caruso  
Jill Ruge  
Schlichte & Johnstone, PC  
Nicholas Senzamicci and Elizabeth Fragola  
Jason and Shelly Sevinor  
Michael Shea  
Manny and Dorothy Sieradzki  
Eugene and Kathleen Skrabut  
Ernest and Carol Smith  
Sally Smithwick  
Judith and Newton Spurr  
Stanley Roofing Co.

Thomas and Andrea Kelly  
Arthur and Gloria Landy  
Heidi Lane  
Paul and Christine Lundberg  
Martin and Barbara Luster  
The Manchester Club, Inc.  
Richard and Karen Norris  
Clive Oram  
Percy's of Worcester, Inc.

Bob and Janet Foote  
Forest Foundation  
Kimberly Jermain  
Sandra Kahn  
Ronald and Maura LaBarre  
David and Margaret Leeco  
Craig and Mary Jane Lentz  
David Manley and Nancy Shorter  
Sarah Mellish

DiPietro Heating and Cooling  
Mary Kay Dyer  
Emmanuel Church  
The First Ipswich Bank  
Gilbert Fund  
Ipswich Bay Glass Company  
Leslie Kagan  
Stephen Kaloyanides Jr.

Maine Community Foundation

North Shore United Way  
The Peter and Elizabeth C. Tower  
Foundation

## •\$15,000

McCarthy Family Foundation

Paula Stanton  
William Stroud and Steven Law  
Al and Becky Sumner  
Jose and Maria Tavares  
Claire Tomlinson  
Town and Country Masonry  
Tod and Patti Turner  
Karen Turnquist and Marijane Welford  
Peter Van Demark  
Thomas and Mary Van Note  
Charles and Louise Vose  
The Rev. Karin Wade  
Ralph and Priscilla Walter  
Robert and Lillian Welcome  
Wellington Management Company  
Richard and Barbara Wilson  
Frank and Gretchen Wood  
Woodman's Restaurant  
Fredric and Judith Young  
Scott and Julie Young

Karen Quillen  
Tim and Marilyn Riley  
St. Mary's Episcopal Church  
Claire Cameron Sanford  
Sibase Inc.  
Jerry and Carol Sneideron  
David and Helen Tory  
Christoph and Joan Tschalaer  
Adalbert Whorowski

David Milford  
Daniel and Beth Morris  
Thomas and Diane Mulhern  
Raj and Janet Razdan  
Rockport Police Association  
James and Barbara Siergiewicz  
William and Catherine Unger  
Anne Wheeler

Kanter Kallman Foundation  
Manning Polan Charitable Fund  
New England Biolabs  
The Salvation Army  
SeniorCare's RSVP Volunteers of the North Shore  
Binkley and Paula Shurts  
Welch & Forbes LLC

MLS Property Information Network

Andrew Preas and Miriam Silva Preas

## •\$20,000

Amelia Peabody Foundation  
The Linden Foundation  
Richard and Anne Rosenfeld



## SPECIAL THANKS

*In 2014, ACTION prepared to celebrate 50 years of community action. Below are the generous sponsors who helped us gear up for this historic milestone.*

### SPOTLIGHT SPONSORS

DiPietro Heating & Cooling • Institution for Savings

### LEADERSHIP SPONSORS

Balsam Technology  
Community Energy Services  
Paradigm Partners

### COMMUNITY SPONSORS

Element Care  
First Ipswich Bank  
Percy's of Worcester

## SUPPORT COMMUNITY ACTION

Contributions from **individual community members and private foundations** are critical to helping ACTION INC. and our partners address the underlying causes of poverty here at home.

Whether it goes toward textbooks for at-risk teens, exam fees for unemployed adults looking to gain new skills and education, blankets for the homeless, a tank of oil to heat a family's home, or a child's holiday gift, **your support will make a very real impact on at least one life.**



Jessica Benedetto  
Director of Marketing & Planning

## TO CONTRIBUTE

Donate online at  
[actioninc.org](http://actioninc.org)

or send a check to:

**ACTION INC.**  
ATTN Jess Benedetto  
180 Main Street  
Gloucester, MA  
01930

## WHERE WE WORK

Gloucester • Essex • Ipswich • Manchester-by-the-Sea  
Rockport • Plus Statewide Energy Programs

## LOCATIONS

### MAIN OFFICES

180 Main Street, Second Floor, Gloucester, MA 01930

### EDUCATION & TRAINING CENTER / COMPASS YOUTH PROGRAM

180 Main Street, Lower Level, Gloucester, MA 01930

### ENERGY SERVICES

47 Washington Street, Gloucester, MA 01930

### EMERGENCY SHELTER / AFFORDABLE HOUSING

370 Main Street, Gloucester, MA 01930

### HOME TOGETHER FAMILY HOUSING

26-28 Marsh Street, Gloucester, MA 01930

### PROSPECT STREET AFFORDABLE HOUSING

95 Prospect Street, Gloucester, MA 01930

### ROCKPORT SATELLITE OFFICE

37J Whistlestop Mall, Rockport, MA 01966

### IPSWICH SATELLITE OFFICE

15 Market Street Suite 4, Birth to Three Center, Ipswich, MA 01938

## CONTACT US

MAIN OFFICES • 978.282.1000

ENERGY SERVICES • 978.283.2131



[actioninc.org](http://actioninc.org)



# **ACTION** INC.

Helping People • Changing Lives

**actioninc.org** 

Cape Ann's Community Action Agency Since 1965